

SheshaWage

Privacy Policy

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Privacy Policy

Effective Date: 5 January 2022

SheshaWage (Pty) Ltd ("SheshaWage", "we", "us", or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information in compliance with the Protection of Personal Information Act, 2013 (POPIA) and other applicable laws in South Africa.

1. Information We Collect

- Personal Identification Information: Name, email address, phone number, and other contact details.
- Demographic Information: Age, gender, location, and preferences.
- Transactional Data: Details about services or products you have purchased.
- Technical Information: IP address, browser type, operating system, and browsing behaviour on our website.
- Cookies and Tracking Data: Information from cookies and similar tracking technologies used to enhance your website experience.

2. How We Collect Information

- Direct interactions: When you contact us, register for services, or fill out forms on our website.
- Automated technologies: Through cookies, server logs, and analytics tools when you browse our website.
- Third-party sources: Publicly available data or from third-party service providers with your consent.

3. How We Use Your Information

- To provide and manage our services.
- To communicate with you, including sending updates, invoices, or promotional materials.
- To improve our website, products, and services through analytics and feedback.
- To comply with legal obligations and enforce our terms of service.
- To protect against fraud, unauthorized access, and other security threats.

4. Sharing Your Information

- Service Providers: Third-party vendors who assist in delivering our services (e.g., payment processors, IT support).
- Legal Authorities: When required by law or to protect our legal rights.
- Business Partners: With your consent, for marketing or partnership purposes.

We do not sell or rent your personal information to third parties.

5. Your Rights Under POPIA

- Access and Correction: Request access to your personal information or request corrections.
- Objection: Object to the processing of your personal data in certain circumstances.
- Withdrawal of Consent: Withdraw your consent for specific processing activities.
- Data Portability: Request transfer of your data to another service provider where feasible.

To exercise these rights, please contact us at info@sheshawage.co.za.

6. Data Retention

- We retain your personal information only for as long as necessary to fulfil the purposes outlined in this policy or as required by law.

7. Cookies and Tracking Technologies

- Enhance user experience.
- Analyze website usage and trends.
- Provide targeted advertisements.

You can manage your cookie preferences through your browser settings.

8. Data Security

- We implement appropriate technical and organizational measures to safeguard your personal information from unauthorized access, loss, or misuse. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

9. Third-Party Links

- Our website may contain links to third-party websites. This Privacy Policy does not apply to those websites, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

10. Changes to This Privacy Policy

- We may update this Privacy Policy from time to time. The updated policy will be posted on this page with the “Effective Date” noted above. We encourage you to review this policy periodically.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us:

SheshaWage (Pty) Ltd

Email: info@sheshawage.co.za

Phone: +27 87 654 7686